# CORE NH Program Highlights (January 1 - September 30, 2004)

NH CORE	EXPEN	SES	SAVIN	GS	NUMBER	? OF
ENERGY EFFICIENCY PROGRAMS	(\$)		(Lifetime kWh)		CUSTOM	ERS
			Actual + In		Actual + In	
	Process +	Percent of	Process +		Process +	Percent
	Prospective	Budget	Prospective	31540	Prospective	of Goal
RESIDENTIAL (nhsaves@home)						
ENERGY STAR Homes	\$506,052	36.8%	4,533,642	72.9%	509	72.9%
Home Energy Solutions	\$900,525	53.2%	42,975,861	87.3%	1,009	96.6%
Home Energy Assistance	\$786,843	35.7%	54,715,995	100.4%	1,228	146.2%
ENERGY STAR Lighting	\$371,192	33.2%	74,021,710	110.1%	112,256	98.0%
ENERGY STAR Appliances	\$436,341	75.1%	34,827,265	214.2%	12,720	187.9%
TOTAL RESIDENTIAL	\$3,000,953		211,074,472		127,722	
COMMERCIAL & INDUSTRIAL						
(nhsaves@work)						
Small Business Energy Solutions	\$1,110,060	43.3%	109,172,290	84.8%	445	64.1%
Large Business Energy Solutions	\$810,509	25.4%	258,008,120	119.1%	269	116.5%
New Construction	\$670,248	23.3%	168,628,859	90.3%	181	81.9%
TOTAL COMMERICAL & INDUSTRIAL	\$2,590,817		535,809,269		895	
TOTAL	\$5,591,770		746,883,742		128,617	

nhsaves@home		Budget Goal		Thru 9	/30/2004		Percent of
Energy Star Hon	nes	(2004)	Actual	In Process	Prospective	Total	Budget/Goal
Program Expenses	s (\$)						
GSECo		\$139,778	\$109,758	\$46,580	\$0	\$156,338	111.8%
NHEC		\$38,679	\$21,667	\$1,815	\$0	\$23,482	60.7%
PSNH		\$740,585	\$31,540	\$7,209	\$46,679	\$85,428	11.5%
Unitil (1)		\$456,820	\$170,803	\$70,000	<u>\$0</u>	\$240,803	<u>52.7%</u>
•	Total	\$1,375,862	\$333,768	\$125,604	\$46,679	\$506,052	36.8%
Program Participati	ion						
GSECo		136	28	57	0	85	62.5%
NHEC		10	5	2	4	11	110.0%
PSNH (2)		329	70	16	104	190	57.6%
Unitil (1)		<u>223</u>	<u>95</u>	<u>30</u>	<u>98</u>	<u>223</u>	<u>100.0%</u>
•	Total	698	198	105	206	509	72.9%
Program Savings (I	Lifetime	e kWh)					
GSECo		873,440	674,000	1,372,071	0	2,046,071	234.3%
NHEC		25,284	696,605	25,200	0	721,805	2854.8%
PSNH		880,520	381,202	87,132	564,179	1,032,513	117.3%
Unitil (1)		<u>1,410,610</u>	<u>543,485</u>	<u>189,768</u>	<u>0</u>	733,253	<u>52.0%</u>
•	Total	3,189,854	2,295,292	1,674,171	564,179	4,533,642	142.1%

Actual = Homes that have been completed, incentives paid and are recorded (booked) in utility accounting syst In Process = Customer has signed a Builder Participation Agreement and are in process of building the home. Prospective = Customer/Builder has the Builder Participation Agreement but has not yet signed, but expects to

## Notes:

- (1) Reflect Unitil's revised 2004 Budget Goals filed with the Commission and Parties on 4/20/04 Unitil's "In Process" data reflects projects expected to be completed by the end of 2004, and "Prospective includes projects expected to be rolled over into 2005.
  - Unitil's ES Homes participation data reads 223 homes are signed with 95 completions, 30 in construction not yet completed, and 98 of the signings this year will be under construction in 2005.



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nhsaves@home	Budget Goal		Thru 9/30/2004					
home energy solutions	(2004)	Actual	In Process	Prospective	Total	Budget/Goal		
Program Expenses (\$)								
GSECo	¢61 147	¢02.542	¢12.000	¢1 500	¢106 042	172 40/		
	\$61,147	\$92,543	\$12,000	\$1,500	\$106,043	173.4%		
NHEC	\$197,094	\$234,152	\$0	\$5,309	\$239,461	121.5%		
PSNH	\$1,254,031	\$31,540	\$307,059	\$57,000	\$395,599	31.5%		
Unitil (1)	<u>\$180,920</u>	<u>\$89,422</u>	<u>\$70,000</u>	<u>\$0</u>	<u>\$159,422</u>	<u>88.1%</u>		
Total	\$1,693,192	\$447,657	\$389,059	\$63,809	\$900,525	53.2%		
Program Participation								
GSECo	117	69	15	5	89	76.1%		
NHEC	100	111	0	9	120	120.0%		
PSNH (2)	748	497	193	0	690	92.2%		
Unitil (1)	<u>80</u>	<u>40</u>	<u>70</u>	<u>0</u>	<u>110</u>	<u>137.5%</u>		
Total		<del>71</del> 7	<del>27</del> 8	14	1,009	96.6%		
Program Savings (Lifetime k	:Wh)							
ĞSECo `	742,633	878,000	67,000	13,000	958,000	129.0%		
NHEC	3,775,913	3,251,878	Ô	818,891	4,070,769	107.8%		
PSNH (2)	34,092,486	23,165,281	8,995,773	0	32,161,054	94.3%		
Unitil (1)	10,594,078	2,425,214	3,360,824	0	5,786,038	<u>54.6%</u>		
Total		29,720,373	12,423,597	831 <u>,</u> 891	42,975,861	87.3%		

Actual = Home Weatherization complete, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have signed off on the audit and the job is being scheduled. Prospective = Customer has told the utility they are interested, lead assigned to Contractor.

## Notes:

- (1) Reflect Unitil's revised 2004 Budget Goals filed with the Commission and Parties on 4/20/04 Unitil's "In Process" data reflects projects expected to be completed by the end of 2004, and "Prospective" includes projects expected to be rolled over into 2005.
- (2) PSNH revised Participation and Savings Numbers to reflect replacing 550 oil heated homes (financed with PAYS) with 200 additional electrically heated homes.

nhsaves@home		udget Goal		Thru 9/30/2004					
home energy assistanc	e	(2004)	Actual	In Process	Prospective	Total	Budget/Goal		
Program Expenses (\$)									
GSECo		\$81,717	\$35,994	\$22,230	\$1,852	\$60,076	73.5%		
NHEC		\$146,025	\$117,405	\$11,200	\$20,800	\$149,405	102.3%		
PSNH		\$1,602,996	\$31,540	\$136,824	\$0	\$168,364	10.5%		
Unitil (1)		\$374,960	\$208,998	\$200,000	<u>\$0</u>	\$408,998	<u>109.1%</u>		
To	tal	\$2,205,698	\$393,937	\$370,254	\$22,652	\$786,843	35.7%		
Program Participation									
GSECo		31	19	12	1	32	103.2%		
NHEC		56	45	7	13	65	116.1%		
PSNH		600	765	76	0	841	140.2%		
Unitil (1)		<u>153</u>	<u>105</u>	<u>185</u>	<u>0</u>	<u>290</u>	189.5%		
To	tal	840	934	280	14	1,228	146.2%		
Program Savings (Lifetim	e kWh)								
GSECo ``	,	496,652	309,000	195,157	16,260	520,417	104.8%		
NHEC		1,521,120	1,373,785	213,696	396,864	1,984,345	130.5%		
PSNH		35,233,410	31,334,612	3,112,981	Ó	34,447,593	97.8%		
Unitil (1)	1	7,264,483	12,263,640	5,500,000	<u>0</u>	17,763,640	102.9%		
` '	_	54,515,665	45,281,037	9,021,834	413,124	54,715,995	100.4%		

Actual = Home Weatherization complete, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have signed off on the audit and the job is being scheduled. Prospective = Customer has told the utility they are interested, lead assigned to Contractor.

## Notes:

(1) Reflect Unitil's revised 2004 Budget Goals filed with the Commission and Parties on 4/20/04 Unitil's "In Process" data reflects projects expected to be completed by the end of 2004, and "Prospective" includes projects expected to be rolled over into 2005. Unitil goal includes non-electric mmbtu savings converted to kwh

nhsaves@home	Budget Goal		Thru 9/3	30/2004		Percent of Budget/Goal	
ENERGY STAR Lighting	(2004)	Actual	In Process	Prospective	Total		
Program Expenses (\$)							
GSECo	\$59,683	\$41,450	\$4,238	\$12,000	\$57,688	96.7%	
NHEC	\$67,809	\$63,282	\$3,348	\$12,000		98.3%	
PSNH				-	\$66,630		
	\$846,997	\$31,540	\$54,000	\$59,000	\$144,540	17.1%	
Unitil (1)	\$145,000 \$4,440,480	\$97,920	\$4,414 \$66,000	<u>\$0</u>	\$102,334 \$374,403	70.6%	
Total	\$1,119,489	\$234,192	\$66,000	\$71,000	\$371,192	33.2%	
Program Participation							
GSECo	1,427	1,289	164	350	1,803	126.3%	
NHEC	7,680	7,559	479	0	8,038	104.7%	
PSNH	94,324	79,113	7,569	6,000	92,682	98.3%	
Unitil (1)	11,100	8,966	767	<u>0</u>	9,733	87.7%	
Total	114,531	96,927	8,979	6, <del>3</del> 50	112,256	98.0%	
Program Savings (Lifetime kV	Vh)						
GSECo	3,702,517	3,615,000	459,200	980,000	5,054,200	136.5%	
NHEC	4,213,641	4,501,446	377,762	0	4,879,208	115.8%	
PSNH	53,148,773	50,204,490	4,786,516	3,654,966	58,645,972	110.3%	
Unitil (1)	6,154,026	5,077,955	364,375	<u>0</u>	5,442,330	88.4%	
Total	67,218,957	63,398,891	5,987,853	4,63 <mark>4</mark> ,966	74,021,710	110.1%	

Actual = Lighting products purchased, incentives paid and are recorded (booked) in utility accounting system In Process = Customer received incentive, utility has been billed, but payment has not yet hit the utilities' books. Prospective = Estimated number of rebates/incentives to be paid over the remaining program period. For 2004, Participant is expressed as number of items rebated (not number of customers as in 2003)

## Notes:

(1) Reflect Unitil's revised 2004 Budget Goals filed with the Commission and Parties on 4/20/04 Unitil's "In Process" data reflects projects expected to be completed by the end of 2004, and "Prospective" includes projects expected to be rolled over into 2005. Unitil - Number of Items purchased

NHEC goals updated on this report to correct participants from number of members to number of units.

nhsaves@home	Budget Goal		Thru 9/	30/2004		Percent of
ENERGY STAR Appliances	(2004)	Actual	In Process	Prospective	Total	Budget/Goal
Program Expenses (\$)						
GSECo	\$91,317	\$39,452	\$15,133	\$17,500	\$72,085	78.9%
NHEC	\$47,712	\$64,656	\$12,821	\$0	\$77,477	162.4%
PSNH	\$381,814	\$31,540	\$123,815	\$45,875	\$201,230	52.7%
Unitil (1)	<u>\$60,000</u>	<u>\$75,780</u>	\$9,769	<u>\$0</u>	<u>\$85,549</u>	<u>142.6%</u>
Tota	I \$580,843	\$211,428	\$161,538	\$63,375	\$436,341	75.1%
Program Participation						
GSECo	1,777	517	171	150	838	47.2%
NHEC	450	948	262	0	1,210	268.9%
PSNH	3,917	6,070	2,488	750	9,308	237.6%
Unitil (1)	<u>625</u>	<u>1,192</u>	<u>172</u>	<u>0</u>	<u>1,364</u>	<u>218.2%</u>
Tota	i 6,769	8,727	3,093	900	12,720	187.9%
Program Savings (Lifetime kWI	1)					
GSECo	4,861,148	1,468,000	485,547	425,850	2,379,397	48.9%
NHEC	609,195	1,323,993	296,067	0	1,620,060	265.9%
PSNH	8,906,344	16,865,671	7,434,427	3,286,500	27,586,598	309.7%
Unitil (1)	1,881,122	2,628,360	612,850	<u>0</u>	3,241,210	<u>172.3%</u>
Tota	16,257,809	22,286,024	8,828,891	3,712,350	34,827,265	214.2%

Actual = Customer purchased appliance, incentives paid and are recorded (booked) in utility accounting system In Process = Customer received incentive, utility has been billed, but payment has not yet hit the utilities' books. Prospective = Estimated number of rebates/incentives to be paid over the remaining program period.

## Notes:

(1) Reflect Unitil's revised 2004 Budget Goals filed with the Commission and Parties on 4/20/04 Unitil's "In Process" data reflects projects expected to be completed by the end of 2004, and "Prospective" includes projects expected to be rolled over into 2005.

nhsaves@work	Budget Goal	Budget Goal Thru 9/30/2004						
Small Business Energy Sol	(2004)	Actual	In Process	Prospective	Total	Budget/Goal		
Program Expenses (\$)								
GSECo	\$177,441	\$100,567	\$2,338	\$17,000	\$119,905	67.6%		
NHEC	\$162,761	\$46,608	\$63,857	\$45,134	\$155,599	95.6%		
PSNH	\$1,727,619	\$31,540	\$178,415	\$257,869	\$467,824	27.1%		
Unitil (1)	\$493,300	\$316,198	\$50,534	<u>\$0</u>	\$366,732	<u>74.3%</u>		
Total	\$2,561,121	\$494,913	\$295,143	\$320,003	\$1,110,060	43.3%		
Program Participation								
GSECo	31	18	2	4	24	77.4%		
NHEC	44	7	2	17	26	59.1%		
PSNH	485	189	53	62	304	62.7%		
Unitil (1)	<u>134</u>	<u>74</u>	<u>17</u>	<u>0</u>	<u>91</u>	<u>67.9%</u>		
Total	694	288	74	83	445	64.1%		
Program Savings (Lifetime kV	Vh)							
GSECo	4,197,555	1,316,000	146,222	292,444	1,754,666	41.8%		
NHEC	5,940,264	631,410	727,005	4,081,850	5,440,265	91.6%		
PSNH	95,782,197	58,178,913	10,874,934	8,339,907	77,393,754	80.8%		
Unitil (1)	22,826,586	<u>18,269,175</u>	6,314,430	0	24,583,605	107.7%		
Total	128,746,602	78,395,498	18,062,591	12,714,201	109,172,290	84.8%		

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## Notes:

(1) Reflect Unitil's revised 2004 Budget Goals filed with the Commission and Parties on 4/20/04 Unitil's "In Process" data reflects projects expected to be completed by the end of 2004, and "Prospective" includes projects expected to be rolled over into 2005.

nhsaves@work	Budget Goal		Thru 9/	30/2004		Percent of	Committe
Large Business Retrofit	(2004)	Actual	In Process	Prospective	Total	Budget/Goal	for 2005
Program Expenses (\$)							
GSECo	\$281,474	\$137,878	\$146,585	\$76,544	\$361,007	128.3%	
NHEC	\$82,762	\$40,846	\$6,864	\$35,058	\$82,768	100.0%	
PSNH	\$2,284,678	\$31,540	\$15,625	\$15,915	\$63,080	2.8%	
Unitil (1)	\$536,40 <u>5</u>	\$200,749	\$102,906	<u>\$0</u>	\$303,655	<u>56.6%</u>	
Total	\$3,185,319	\$411,013	\$271,980	\$127,5 <del>17</del>	\$810,509	25.4%	
Program Participation							
GSECo	25	2	12	10	24	96.0%	
NHEC	10	4	2	7	13	130.0%	
PSNH	180	109	54	55	218	121.1%	2
Unitil (1)	<u>16</u>	<u>9</u>	<u>5</u> <b>73</b>	<u>O</u>	<u>14</u>	<u>87.5%</u>	
Total	231	124	73	72	269	116.5%	
Program Savings (Lifeti	me kWh)						
GSECo	11,282,943	3,326,250	18,536,750	1,839,000	23,702,000	210.1%	
NHEC	3,195,473	4,254,005	5,208,450	12,290,070	21,752,525	680.7%	
PSNH	166,743,716	94,005,305	46,571,436	47,433,869	188,010,610	112.8%	
Unitil (1)	35,357,200	<u>15,310,425</u>	9,232,560	<u>0</u>	24,542,985	<u>69.4%</u>	
Total	216,579,332	116,895,985	79,549,196	61,562,939	258,008,120	119.1%	

Actual = Work has been completed, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have a signed rebate form.

Prospective = A Rebate Form has been filled out, awaiting customer decision/signature.

## Notes:

1) Reflect Unitil's revised 2004 Budget Goals filed with the Commission and Parties on 4/20/04 Unitil's "In Process" data reflects projects expected to be completed by the end of 2004, and "Prospective" includes projects expected to be rolled over into 2005.

nhsaves@work	Budge	et Goal	Th	ru 9/30/2004		Percent of	Committed
New Construction			tual In Proc	ess Prospec	tive Total	Budget/Goal	for 2005
		-					
Program Expenses	s (\$)						
GSECo	\$3	369,454 \$4	14,735 \$126	,389 \$84,3	314 \$255,43	8 69.1%	
NHEC	\$1	126,663 \$6	9,970 \$20	,258	\$0 \$90,22	8 71.2%	
PSNH	\$2,0	015,892 \$3	31,540 \$10	,951 \$11,8	328 \$54,31°	9 2.7%	\$52,421
Unitil (1)	<u>\$3</u>	368,310 \$18	<u>\$90,263</u>	<u>,000</u>	<u>\$0</u> <u>\$270,26</u>	<u>3</u> <u>73.4%</u>	
То	tal \$2,8	380,319 \$32	26,508 \$247	,598 \$96, <sup>2</sup>	142 \$670,24	8 23.3%	
Program Participat	ion						
GSECo		32	2 11	21	34	106.3%	
NHEC	;	3 1	1 4	0	15	500.0%	
PSNH	17	74 7	2 25	27	124	71.3%	2
Unitil (1)	<u>1</u>	2 6	<u>2</u>	<u>0</u>	<u>8</u>	<u>66.7%</u>	
То	tal 2	21 9	1 42	48	181	81.9%	
Program Savings (	Lifetime kW	/h)					
GSECo		•	9,250 12,363	000 5,217,7	50 20,280,000	0 72.4%	
NHEC	3,81	7,970 5,74	6,620 1,186,	320 0	6,933,440	181.6%	
PSNH	124,58	87,524 64,99	1,775 22,566	589 24,371,9	916 111,930,27	79 89.8%	
Unitil (1)	30,22	<u> 18,65</u>	55,140 <u>10,830</u>	<u>000</u>	29,485,140	<u>97.5%</u>	
То	tal 186,6	44,502 92,09	2,785 46,946	409 29,589,6	666 168,628,85	90.3%	

Actual = Work has been completed, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have a signed rebate form.

Prospective = A Rebate Form has been filled out, awaiting customer decision/signature.

#### Notes:

(1) Reflect Unitil's revised 2004 Budget Goals filed with the Commission and Parties on 4/20/04 Unitil's "In Process" data reflects projects expected to be completed by the end of 2004, and "Prospective" includes projects expected to be rolled over into 2005.

	Utility Specific	Budget Goal			/30/2004		Percent of
	Programs	(2004)	Actual	In Process	Prospective	Total	Budget/Goal
_							
_	Expenses (\$)						
GSE	Home Energy Mngt/Evalution	\$26,256	\$9,140	\$0	\$0	\$9,140	34.8%
NHEC	Load Management System	\$151,236	\$79,700	\$0	\$0	\$79,700	52.7%
NHEC	PAYS Pilot Program	\$100,932	\$31,540	\$0	\$0	\$31,540	31.2%
NHEC	High Eff. Heat Pump	\$144,054	\$100,584	\$30,000	\$22,500	\$153,084	106.3%
NHEC	Renewable/DG Study	\$18,841	\$607	\$0	\$0	\$0	0.0%
PSNH	Pay-As-You-Save Pilot	\$939,000	(\$17,321)	\$331,852	\$0	\$314,531	33.5%
PSNH	ES Homes - Geothermal	\$224,885	\$77,582	\$116,373	\$15,516	\$209,471	93.1%
PSNH	HES HEATSMART ETS	\$54,237	\$0	\$30,160	\$24,128	\$54,288	100.1%
PSNH	Customer Partnerships	\$30,000	\$0	\$17,225	\$0	\$17,225	57.4%
PSNH	Energy Rewards RFP	\$691,452	\$18,105	\$149,986	\$319,071	\$487,162	70.5%
Unitil (1)	EE Web/Analyzer & Education	<b>\$55,800</b>	\$27,835	<u>\$0</u>	<u>\$0</u>	\$27,835	<u>49.9%</u>
	Total	\$1,939,574	\$299,937	\$675,596	\$381,215	\$1,356,142	69.9%
_							
_	Participation	0	0	0	0	0	0.00/
GSE	Home Energy Mngt/Evalution	0	0	0	0	0	0.0%
NHEC	Load Management System	0	0	0	0	0	0.0%
NHEC	PAYS Pilot Program	30	2	1	0	3	10.0%
NHEC	High Eff. Heat Pump	25	2	4	1	7	28.0%
NHEC	Renewable/DG Study	1	0	0	0	0	0.0%
PSNH	Pay-As-You-Save Pilot	117	7	27	0	34	29.1%
PSNH	ES Homes - Geothermal	26	10	15	2	27	103.8%
PSNH	HES HEATSMART ETS	36	0	20	16	36	100.0%
PSNH	Customer Partnerships	3	0	4	0	4	133.3%
PSNH	Energy Rewards RFP	4	0	2	0	2	50.0%
Unitil (1)	EE Web/Analyzer & Education	<u>na</u>	<u>na</u>	<u>na</u>	<u>na</u>	<u>na</u>	
	Total	186	17	68	18	103	55.4%
<b></b>	Occione (Lifetime LAMI)						
Program GSE	Savings (Lifetime kWh)	no	no	no	no	no	
	Home Energy Mngt/Evalution	na	na	na	na	na	
NHEC	Load Management System	na	na 754 500	na 4 240 445	na	na	
NHEC	PAYS Pilot Program	na coc 405		4,310,145 (3)		na 4 742 220	202.00/
NHEC	High Eff. Heat Pump	606,165	288,720	1,424,500	0	1,713,220	282.6%
NHEC	Renewable/DG Study		0	0	0	0	0.0%
PSNH	Pay-As-You-Save Pilot	na	na	na	na	na	07.00/
PSNH	ES Homes - Geothermal	9,169,649	3,294,025	4,941,038	658,805	8,893,868	97.0%
PSNH	HES HEATSMART ETS	na	na	na	na	na	
PSNH	Customer Partnerships	na	na	na	na	na	
PSNH	Energy Rewards RFP	50,698,336	0	14,624,895	46,761,180	61,386,075	121.1%
Unitil (1)	EE Web/Analyzer & Education	<u>na</u>	<u>na</u>	<u>na</u>	<u>na</u>	<u>na</u>	
	Total	59,867,985	3,294,025	19,565,933	47,419,985	70,279,943	117.4%

<sup>(1)</sup> Reflect Unitil's revised 2004 Budget Goals filed with the Commission and Parties on 4/20/04

<sup>(2)</sup> Lifetime kWh savings shown here are included in Large Business and Small Business totals as these projects received Core rebates.

<sup>(3)</sup> Projected lifetime kWh savings shown here will be included in the Large Business program total as a Core rebate has been offered.